

CONTRACT GUARANTEE

Contract will guarantee, for the period of a year, all the work listed in the following quote. Any problem concerning misfunctions or construction defects which might appear since the delivery of the office will be repaired by Contract. In order to assure that all claims will be attended, Contract will be responsible for reaching each subcontractor or manufacturer to repair or change whatever may be needed, and therefore provide guaranteed satisfaction to the client. If the above situation happens to occur, and whether it is not consequence of bad use or negligence by the client, Contract will deliver the best solution, either repairing or replacing the bad element. If a replacement is needed, the same product will be installed, however, if it is not available, a similar or a better quality one will be procured, always prevailing for the decision any matter concerning the original design and function.

LUMP SUM

All the works, services and supplies considered in the quote include all the necessary processes, materials or steps needed for the correct and complete delivery of the office, even if they were not mentioned in the quote. The Lump Sum Turnkey concept implies that everything involved in the quote will be delivered in such a way that the office is ready to be used with no additional cost to the client.

DELIVERY DATE

Contract ensures that the delivery date involved will be fulfilled. Our professional personnel and technological infrastructure added to strategic relations with our subcontractors and suppliers along the country and abroad make possible the strict fulfillment of each of our delivery dates, understanding therefore the importance of the deadline for our clients.

The date which is considered as the beginning of the Project time frame is the advance payment day.

If by any chance happens to occur a delay in more than 10% of the time agreed, and whether it is not responsibility of the client or "force majeure", Contract will discount 0,5% of the total price per each day exceeding the 10% time agreed.

Is understood as delay if by the deadline the office cannot be normally used by the client.

INDEMNITY

Contract assumes all responsibility concerning employee contributions to its employees and those of its subcontractors, therefore guaranteeing complete indemnity to the client regarding current labour and social laws. Contract guarantees that every single employee and worker is registered and protected by all the regulations concerning social and labour matters.

CONTRACT ASSISTANCE

In order to attend to any possible changes in actual layouts, Contract counts with a specialized team, this team can also provide facility management service to the delivered office.

The facility management service results in a better operation of the office together with ensuring the price of the client's asset.

DOCUMENTATION

The following documentation will be delivered once the final reception certificate is signed by the client:

- ❑ As built drawings and plans.
- ❑ Contract's guarantee for a year period time against any malfunction or failure in the construction process.
- ❑ User's guides and specific guarantees of the manufacturers of all those supplies and appliances that may be required.

Jorge Vanni
Construction Manager